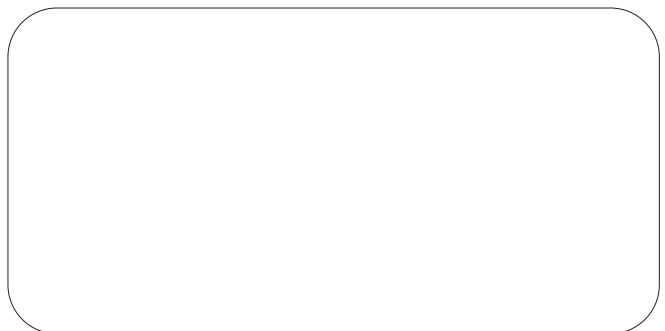# VOICE&DATA™

Managed Voice over IP Solutions

About Voice & Data

Voice & Data offers a world class voice over IP (VOIP) service at cost effective rates. The primary drive behind the VOIP service is to provide clients with substantial savings on their voice communication costs. We consider the quality of our clients' calls to be non-negotiable. We aim to provide you with the best possible service at all times.

Voice & Data has implemented proven carrier-grade equipment and billing systems to ensure the highest quality of service. The use of multiple redundant links and interconnects ensure that your call will always reach it's destination.

Voice & Data has been awarded an IECN licence and IECNS licence during 2009. After investigating the various data networks we have decided to make use of the MTN NS ADSL Data platform due to superior quality and cost considerations. All connectivity connected to this network will be connected via out of band fibre circuits to this data network.

We have also been awarded our Regional number range allowing for calls to be terminated on the Voice & Data network, allowing us the opportunity to offer this numbering range across our installed base.

The billing component of our network allows for online web portal where customers can access their telephone bill online. Audit analysis is carried out on a consistent basis whereas the customer's usage is cross referenced with network charges, making sure that our customers are charged for the correct usage at the correct tariffs. Telephone abuse monitoring also enables companies to identify and contain problem areas where this takes place.

Our Products

Voice & Data makes use of the MTN nationwide fibre and ADSL Network. MTN have co-located transit links making sure that traffic is directly sent to the MTN network before the data is traffic shaped or before contention is applied to the sharing of this data.

As a result you will achieve higher quality data experience and an improved voice quality across this network. MTN own all local, national and international links making sure that our network is performing at an optimum quality at all times.

The ADSL and Fibre network performs on layer 1 on the MTN MPLS network. At this layer, voice can be prioritised and a significant difference can be achieved in voice quality over traditional IP networks and wireless devices.

Voice & Data Package Options

Data Package Subscriptions

Data Only Package
This package includes: 1 x Static IP Address Last Mile ADSL Monitoring * Online access to bill reports & analysis "Pay-as-you-go" per gigabyte billing
R 89.00 per month / 24 months

Voice Package Subscriptions

Unmanaged Voice Package
This package includes: 1 x Static IP Address Last Mile ADSL Monitoring * Online access to bill reports & analysis 5 GB Monthly Data
R 290.00 per month / 24 months

Managed Voice Package
This package includes: 1 x Static IP Address Last Mile ADSL Monitoring * Online access to bill reports & analysis 5 GB Monthly Data Samsung Network Monitoring
R 440.00 per month / 24 months

Optional Voice Bundles

Package	Monthly Airtime	Subscription Fee	Total Monthly Cost
Voice & Data 2500	R 2500.00	R 240.00	R 2740.00
Voice & Data 5000	R 5000.00	R 90.00	R 5090.00
Voice & Data 7500	R 7500.00	R 0.00	R 7500.00
Voice & Data 10 000	R 10 000.00	R 0.00	R 10 000.00

All voice bundle options include the Managed Voice Package subscription.

Call Tariffs

Destination	Per Minute	Per Second
Local	R 0.34	R 0.0056
Long Distance	R 0.34	R 0.0056
Vodacom / MTN	R 0.98	R 0.0163
Cell-C / 8ta Mobile	R 1.09	R 0.0182
Voice & Data On Net	Free *	

- All calls (Out of Voice Bundle) are billed per from the 1st second.
- Free on net calls are subject to the Voice & Data solution installed at each site using the Voice & Data number range.

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